



Donna Shaffer

Manager, Transitions Program

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University of Central Florida—BS, Business Administration-Finance
College of Central Florida—AS, Health Information Management

Registered Health Information Technician (RHIT)

Donna provides case management to clients in the pre-hospice program, Transitions. She began her work with HMC as a volunteer, providing respite care and pet therapy with her dog Rubi. She was recognized as the Rookie of the Year and received the Jefferson Award for service to the community. Her award was signed by dignitaries such as Senators Trent Lott, Tom Daschle, Bob Graham and Bill Nelson.

Donna moved from volunteer to admissions financial counselor, and subsequently promoted to her current position.

