



Volunteer Update

A publication of the E.L. Foster, Jr. Volunteer Program

NOVEMBER, 2018

Featured Volunteer — Six Gun Thrift Store

Nominated by Dori Peplinski & Lena Bryan

Esther Folsom has been volunteering for Hospice for more than 20 years. Her welcoming smile can be seen on Monday mornings at the register in our Six Gun Store. However, cashiering is only one area in which she excels. While waiting for customers, she works at keeping our displays looking beautiful. She has the ability to take something simple and make it look fabulous.

Esther gives extra hours of service to our events as well. If you haven't seen her do her "Trunk Show" at one of our fashion shows, then you have missed out on something



Esther Folsom

special. She brings a suitcase up on stage and demonstrates how to take one outfit, add a few accessories or a jacket, and you have a beautiful new outfit to wear! She always has the crowd eating out of her hand before she is half way through.

Esther is very professional, yet fun, in her representation of Hospice. We are blessed to have her as a volunteer.

In addition to her thrift store work, Esther previously visited patients and has helped with a variety of community outreach activities. She has provided over 4,500 lifetime volunteer hours. Thanks, Esther for all you do and for doing it with panache!

SAVE THE DATE

Nov. 1 & 13, Transitions Caregiver Mtg. 11-1, Elliott Ctr.

Nov. 5, HMC 35th Year Anniversary Celebration, 10 am, Details to right.

Nov. 6, **ELECTION DAY**

Nov. 7, Sewing Workshop, Rm C, 9 am to 1 pm

Nov. 9, Bereavement Dept. Memorial Service 10 am, Elliott Center

Nov. 12, **VETERANS DAY** holiday! We celebrate our many veterans. Also Group Veterans' Recognition Ceremonies will be held at numerous locations in Marion County over a 5 day period.



Nov. 22, **THANKSGIVING DAY!** We are very thankful for the gifts of time and care you provide!



Dec. 4, Holiday Lunch, Elliott Center, 12 to 1:30 pm. Details to right.

Dec. 13, Holiday Lunch at Trinity Lutheran Church in Summerfield, 12 to 1:30 pm



HMC CELEBRATION OF 35 YRS. ON NOV. 5

Volunteers are invited to attend and also bring community members to our 35th Year Celebration on Monday, Nov. 5 at 10 am.

Dr. Elliott will be joined by Dr. Lossada and Dr. Picky Pares to share about our legacy of caring. We will also have a fashion show and chef-prepared refreshments. **Come help us celebrate our Thrift Stores, Pet Therapy and the great care we have given to Marion County residents for 35 years.**

No admission charge but please RSVP to (352)854-5231.



Coming Soon—Holiday Volunteer Lunch

Choose the location/date that works for you.

Dec. 4, Elliott Center, Admin. Building, Ocala, 12-1: 30 pm

Dec. 13, Trinity Lutheran Church, Summerfield, 12 - 1:30 pm

Decadence Ala Carte will be returning as our caterer with a lovely holiday buffet. Our Holiday Lunch celebration ties into our 35th Anniversary Memory Ornaments and Lights of Love trees.

On Dec. 4, we will honor Mary Ellen Poe, our CEO of 10 years, as she retires. We hope to be able to introduce our incoming CEO, Mr. Rick Bourne (who starts on Dec. 3) at both luncheons. More details to follow! Make your reservation by calling (352)873-7419.



Memory Ornament Sales Begin Soon!

Brochures will be available Nov. 1st at each Thrift Store location, each Hospice house and our HMC Administration Bldg. Here are the details:

Purchase a beautiful, commemorative Hospice of Marion County 35th anniversary ornament for \$20 for your tree at home or as a gift this holiday season. We will place a lovely die cut dove or star (for veterans) with your loved one's name inscribed on it at one of our 11 holiday trees placed around Marion County; you choose the location.

Your ornament may be mailed to you (\$3 shipping and handling) or you may pick it up from our receptionist at the HMC administration building or the Philanthropy office. You can order by mail, in person or online at www.hospiceofmarion.com

Call Cindy Moody in the Philanthropy Dept. at 352-291-5143 if you have any questions.

HMC Privacy Officer Crystal Satterfield will provide Mandatory Privacy Training which is required for:

- All Volunteers visiting patients in any location
- All Volunteers at Hospice Houses
- Volunteers in office with access to patient info.

We will have several locations and times. More information will be coming soon!

ANNUAL VOLUNTEER RENEWAL TIME:

We are getting the packets out by mail and through stores to active volunteers. Please fill out all pages of the "PACKET TO RETURN" and get it back to us by Nov. 30. If you are inactive, we will provide your packet to you when you return to active service.

HMC Ranks Highest in State for Standards of Care

Medicare recently mandated hospices report on a set of quality care standards called the "Hospice Item Set." Hospices document if the patient was asked about pain on admission and if they reported pain, that a pain assessment was completed. Also hospices report if the patient reported shortness of breath and if so, that they received timely treatment.

Hospice of Marion County reported 98 to 100% for all the indicators, the highest in Florida!

Medicare set up a website page for people to compare the data from family surveys and other information about hospices. HMC is one of the top hospices in Florida according to the reported data. Objective comparisons of hospices in any location can be viewed at: <https://www.medicare.gov/hospiceCompare/>

HELP WANTED

NEW—Office Volunteers: Medical Records or Human Resources for scanning, 2 to 3 hours once a week.

NEW—Philanthropy: Help needed with preparing paper ornaments for Lights of Love (die cutting, stamping and inserting ribbon). Also volunteers to organize decorations and install Lights of Love trees at 11 locations in Marion County.

Home Visits: Transitions client and Hospice patient home visitors are needed.

Brandley House: Greeter subs needed.

Legacy House: Greeters and Patient Visitors needed.

Upcoming Hospice Community Events

Nov. 1, Summerglen Volunteer Expo, Open to the public with many volunteer agencies. HMC will be represented by Connie Storms, Nancy LaSelva, & Nancy Bledsoe. 11:00 to 1:00 for community members

Nov. 5, Joy Lutheran Church Men's Group, "Hospice 101/ Ambassadors," Bob Levenson, 9 am

Nov. 7, Evangeline Booth Garden Apts., "Importance of Advance Directives/Living Wills," Monika Morrissette, 2:30 pm

Nov. 12, Stroke Club of Marion County, Auxiliary Center, Florida Hospital, "Hospice Overview/Managing Stress for Stroke Survivors/Caregivers," Jessica McCune, 1 pm

Nov. 13, Prestige 55, Auxiliary Conference Center, Florida Hospital, "Hospice Care— What it is and isn't," Dr. Lossada, 5 pm

Nov. 14, OTOW Master the Possibilities, "Supporting Friends on their Final Journey," Connie Storms and volunteers, 10 am

Nov. 16, "Great 100 Nurses in Marion County," Ewers Century Center, CF, 6 pm. Several HMC Nurses are nominated; Cost is \$25.