

JUNE, 2015



VOLUNTEER DEPT. UPDATE

June Featured Volunteer—Jasmine Square Thrift Store



Joan Metzler

Carole Sicoli and Carole Ann Cunningham nominated Joan. "It is my pleasure to honor and nominate Joan Metzler as Featured Volunteer for the Jasmine Store. Joan has been with us a number of years. She works well with her peers and is a tireless worker in processing our donations.

Even though she has gone through a medical crisis this year, Joan has demonstrated her ability to be positive and happy in the face of adversity.

We are truly blessed to have her as a volunteer. Carole Ann calls her our 'ever ready bunny' - her batteries never run out!"

Upcoming Events

June 5: Volunteer Summer Lunch in Elliott Center

June 8: Sewing Workshop, Room C from 9 am to 12:30noon. STAFF, PLEASE CONSIDER JOINING US DURING PART OF YOUR LUNCHTIME (11:30 TO 12:30) TO HELP TIE A QUILT, STUFF PILLOWS OR OTHER TASKS. NO NEED TO BRING ANYTHING BUT YOURSELF, BUT PLEASE LET US KNOW TO EXPECT YOU, CALL X1166 OR OUR VOICEMAIL 873-7419

June 14: Flag Day Raise our Flag!



June 21: Happy Fathers Day to all our fathers, grandfathers, great grandpas !

June 22: Volunteer Patient Support Social from 2-4 pm, The Elliot Center, Rooms B & C. **Social Workers and Chaplains are invited to come spend time with the volunteers who are volunteering with patients.**

Confirm with Nancy at x1167 or call 873-7419 to let us know you are coming.

Volunteer Summer Lunch

Volunteers rev their engines and race to protect their identity!

Friday, June 5, 12 to 1 pm, Elliott Center, Admin Building

Guest Speaker, Kyle Yancey from Advanced Benefits Services speaking on "Protecting Personal and Medical Identity--helping yourself and patients avoid costly ID theft." Food provided as donation by PDQ Restaurant: baked and fried tenders, salad, and cookies!



New Key Words: Remember your A, B, C's.

Always **B**est **C**omfortable



We have recently updated some key words that will help us focus on providing great customer service and these words will be part of the new survey family members receive after a patient passes. There are many ways we can incorporate these words into our communication. Here are some examples.

"We do everything we can to **always** provide the **best** possible care so all of our patients are **always comfortable**."

"We want to **always** give the **best** customer service at our stores so customers are welcomed and **comfortable** and want to return."

"We **always** want to do our **best** as volunteers in every area of service."

See if you can think of some creative ways to incorporate them in your daily life!

Hospice of Marion County

**Volunteer Dept.
(352)873-7441 or
(352)873-7419
Voicemail**

**E-mail: Volunteer
@hospiceofmarion.com**

June Volunteer Dept. Update

“Recipes and Remembrances” Cookbook

Recipes were submitted by the staff, volunteers and friends of Hospice of Marion County to help fund patient care. There is an index and you can search for recipes by title or the person who sent it in. Recipes range from gluten-free to heritage and are sure to please any cook.

PURCHASE A COOKBOOK AT ANY OF THE HOSPICE OF MARION COUNTY THRIFT STORES. Cost is \$18 & those who contributed get a discount, no 25% vol. discount.

- ⇒ Heather Island Shopping Center, Silver Springs Shores
- ⇒ Jasmine Square, Ocala
- ⇒ Kmart Shopping Plaza, Belleview
- ⇒ Terraces Shopping Center, Summerfield
- ⇒ Six Gun Plaza, Ocala

Thank you for supporting Hospice of Marion County and enjoy your cookbook!



Priority Volunteer Needs

Maybe you take an assignment different from your job. Here are our top needs:

We need a Legacy greeter, Fridays, 4-7 pm and Greeter subs as well.

Legacy Kitchen help needed esp. on Wed afternoons and two mornings a week.

Tuscany kitchen help needed in the afternoons.

NEW POSITION: Pharmacy volunteers for afternoon help and delivery to Hospice Houses or facilities, esp. on SW 200 corridor. Facility staff will sign for sealed packages upon delivery.

New Greeters at Sylvia's still needed, positions open all days.

All Thrift Stores need more summer help.

Summerfield Suites needs activity helpers.

Patient Support requests at record high! Call Nancy if you can take summer sub, one time, or regular patient request.

Journey Singers needs 3-4 more singers immediately.

Help us Recruit Volunteers in your Neighborhood

Do you live in a community which has a regular coffee hour or other opportunity for us to do a recruiting visit or display table. We are especially in need of more volunteers OR STAFF with connections in NW Marion County, Silver Springs Shores, Ocklawaha, Lake Weir area, and Marion Oaks.

We could also use help to put up new posters and send them to locations for potential volunteers.

Call the office if you can help as a member of our "recruiting team."



Volunteer Will Enderly and his dog Blue Sky participated in the Frank Polack Ride on May 16th as a training exercise for his upcoming 1,000 mile ride. Will and Blue Sky are traveling 1,000 miles up the East Coast starting May 28 as a fundraiser for Pet Peace of Mind. Will usually volunteers on Friday afternoons at Tuscany when he's not riding! The Frank Polack Ride drew 301 riders and raised over \$30,000!



Monthly Caregiver Support Group: June 9

Support group meets the second Tuesday of EVERY month 11:00am-1:00pm at Hospice of Marion County Education Center at 3231 SW 34th Avenue, Ocala, FL 34474.

Quarterly Caregiver Lunch: July 21

The next Transitions Caregiver Lunch is on July 21 at Grace Episcopal Church in Ocala. **Door prizes are needed.** Contact Donna if you would like to attend or drop off a door prize at the main office building.