



# Volunteer Update

FEBRUARY, 2017

## SAVE THE DATE

Feb. 2 Transitions Care-giver Support Group, 11 -1, Elliott Center

Feb. 9 Sewing Workshop, 9-12, Elliott Ctr.

Feb. 14, Transitions Caregiver Support Group, 11-1, Elliott Ctr.

Feb. 28, Patient Support In Service, 9:30-11:30 am. Elliott Center. Details will be sent to Patient Support Volunteers.

March 7, Patient Support In-Service, Brandley House, 9:30 am

March 14, Patient Support In-Service, Legacy House, 9:30 am

April 4, Annual Awards & Recognition Lunch, Invitations coming soon.

### Quote of the Month

“Show me a person whose car is garaged with the grille facing out, and I’ll show you a volunteer.” -Unknown

Congratulations Dovie Schneider on your 90th Birthday this month!!!

## Featured Volunteer—Transitions

*Nominated by Donna Shaffer & Nancy LaSelva*

Gloria Kennedy is a woman on a mission. Like many of the patient support volunteers, she is constantly on the move. Her large panel currently includes ten Transitions clients and also Hospice patients at times. Her main focus is providing transportation and running errands.

Gloria is one of our snow-bird volunteers and also volunteers when at her other residence. Gloria served with us previously when we first started and came back in 2015 to start volunteering again.



**Gloria Kennedy**

Friendly and engaging, she connects with clients, patients, caregivers and other volunteers to make everyone’s experience with Hospice pleasant.

Nancy says that Gloria told her about even wanting to

visit someone on Christmas Day. On Thanksgiving Day, Gloria’s husband cooked and Gloria delivered meals to her clients/patients.

Gloria and her husband live in Stonecrest and will be featured in an article there on the work they do.

Thank you Gloria for your dedication and concern for your Transitions clients. We appreciate your attention to them and making our job a little easier!

## Volunteer Opportunities

**Accent Medical Store Volunteers** are needed as the new store will be opening soon. Volunteer tasks include cashiering, stocking and other tasks.

**Ambassador** volunteers needed to do crafts, activities, music, or other programs with residents at Nursing Home or Assisted Living Facilities. This is an outreach program for all residents at a facility.

**Office volunteers** with data entry or with medical records background.

**Hospice House greeters** for evening shifts at Sylvia’s & Brandley Houses.

**Transport volunteers** for Transitions Patients.

**If interested in any of these opportunities or anything else, call us at (352)873-7441.**

### EMERGENCY contact Information for my PETS

Our name

Our pets

Location of leashes, food, medications

Designated Caregiver

Phone

Veterinarian

Phone



Emergency Pet Information Magnets are available for a donation to support our Pet Peace of Mind program. We need help to distribute them to vets and groups to help underwrite the program. Call Connie to find out how to help.

**Happy Valentines Day! We love our Volunteers!**

# Volunteer Update February, 2017, Side 2

## Highlights of 2016 Volunteer Annual Report

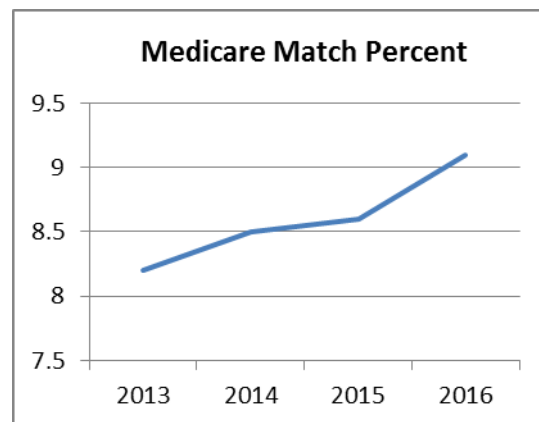
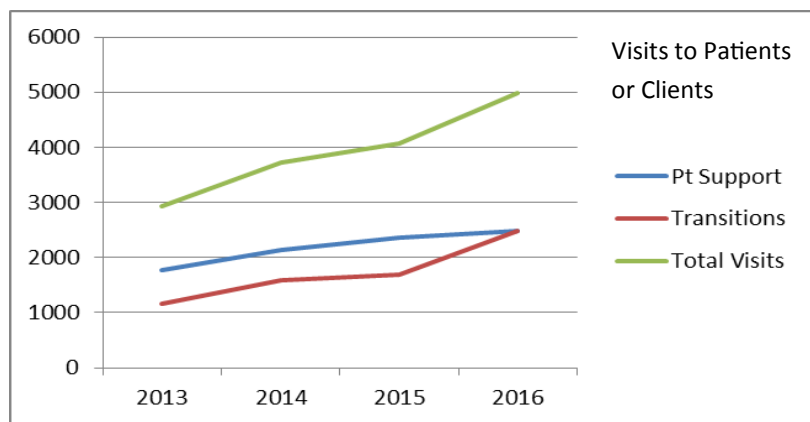
Volunteer hours: 96,951 **Best EVER!**

Average number of volunteers serving each month: 497 **Best EVER!**

Volunteer orientation ranked "Excellent" 93% **Better than last year.**

Patient families reported volunteers provided right amount of care: 64.7%, **Significantly higher than national average of 60%**

Hospice House hours: **14, 437: Best EVER!**



Patient support and core services hours are required to match at least 5% of clinical hours. **We are well above national average!**

**Annual Volunteer Survey had highest satisfaction scores of last 4 years!** 69/68% strongly agree that their work is rewarding to them and they feel well prepared for their assignment.

## Events Supporting HMC

VFW and Auxiliary Post 4493 3<sup>rd</sup> Annual Golf Tournament benefitting Hospice of Marion County **February 25, 2017** at Eagle Ridge Golf Club. Contact: Kevin Albert or Harry Howard 352-207-5992 or 352-687-4493

Ocala Open **March 15<sup>th</sup>-17<sup>th</sup>**, Candler Hills Golf Club, Call for information: 352-861-9712

OTOW Hoofin' it for Hospice **March 18, 2017**. Contact: Valerie Sanders, Chair of OTOW Hoofin' it for Hospice event. 352-873-8605 [sanders214@cfl.rr.com](mailto:sanders214@cfl.rr.com)

## Hospice in the Community

Feb. 1, Summer Glen Health Fair, Grand Hall, 10 am-1 pm, Bob Fielitz, volunteer

Feb. 1, Stonecreek PALS club, 1:00 -2:30 pm, Pet Peace of Mind and Hospice Pet Programs, Connie Storms, staff

Feb. 1, OTOW Master the Possibilities, "Discovering Your Journey Through Grief to Healing," 2:00-3:30, Jessica McCune, staff (2 of 3)

Feb. 3, OTOW Women of the World Club, "Making Every Day Count," 12:30 to 1:30 pm. Jessica McCune, staff

Feb. 8, OTOW Master the Possibilities, "Discovering Your Journey Through Grief to Healing," 2:00-3:30, Jessica McCune, staff, (3 of 3)

Feb. 9, Marion County Continuity of Care Council, West Marion Community Room, 8:30 am, Dr. Lossada, staff

Feb. 18, Lemire Clinic's 3<sup>rd</sup> Integrative/Holistic Health Summit, Hilton Hotel, Health Fair, 9 am to 4 pm, staff

Feb. 27, Shop Talk, College of Central Florida, "Advance Care Planning" 6 pm, Jessica McCune & Renee Genther, staff

Hospice of Marion County  
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