

in touch with volunteers

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Celebrate!

Hospice of Marion County is marking its 30th anniversary with yearlong special events. Expect your invitation soon to the Annual Volunteer Recognition and Service Awards Luncheon, which will be held March 27 at the Ocala Hilton.

Volunteers who have reached milestone years will be honored, along with those whose service qualifies them for 2012 President's Service Awards for 500 service hours or 4,000 hours of lifetime service.

SINCE 1983
HOSPICE
OF MARION COUNTY, INC.
30
years

Of special note...



30 years

Our longest-serving volunteer is **Clo Lindsay**, pictured left, who has served Hospice of Marion County since its beginning in 1983. She has logged more than 5,000 service hours over those three decades. Clo continues to be a dependable Patient Support visitor with both Hospice patients and Transitions clients, and actively participates in community outreach.

20 Years

Gertrud and Paul Schulze have completed their second decade. Gertrud was the first 11th Hour Vigil volunteer in 1998. The couple spent many years of service with patient support, and they are now primarily involved with the Memory Tree Ornament

program. They will receive Emeritus status at the Awards Lunch.

Carol Balbes, right, also reaches the 20-year milestone this year. Just recently she began assisting as an office volunteer with the Community Outreach Department. Most of her recent service has been with fundraisers and outreach activities.



15

15 Years

Jeanne Dooley
Eugene Furmanski

10

10 Years

Josephine Baratta
Beverly Bennett
Vera Edwards
Linda Glick
Marilyn Houghton
Donna Knight
Janet Madsen

Nell Presley
Dolores Richardson
Wilma Spink
Mary Starr
Jane Williams
Rodney Williams, Sr.
Jack Wood

Anniversary dates are determined based on years of active service as of December 31, 2012.

All Sewn Up

A hum of activity emanated from the Education Center in mid-January when a busy group of volunteers gathered among rows and rows of sewing machines. The group completed a number of colorful and creative items such as activity aprons for memory care patients, patriotic red, white and blue lap robes for the Veterans' home, clothing protectors and Foley bag covers. The sewing group had so much fun together, they have arranged for another "sewing circle" on March 8. If interested in joining the group, call ahead to register on our new message line: 352-873-7419.

We also accept donated sewn items at any time; put your name on them so we can give you credit for your donation and drop them off to the Volunteer Office.



It's About Time



The new Individual Time and Travel form is now available when a sign in sheet is not in use. Please remember to report travel time in addition to the reported shift or visit time. It is very important that all volunteer hours are counted because funding and special grants depend on documented volunteer involvement. We appreciate your effort for submitting forms by the 5th of each month.

Awards

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Five-year awards will be presented to those volunteers who completed orientation by December 31, 2007 and have accumulated five years of program service hours.

5 Years

Joseph Arlt
Donna Bailey
Gail Barclay
Elizabeth Clelland
Patty Creeley
Larry Davis
Ginger Drake
Terry Flynn-Koontz
Phyllis Frazier

Pat Galvin
Pat Hart
Toni Hennis
Jeffrey Howard
Ann Hubbard
Eleanore Kieklak
Roger Kovary
Betty Larrimore
Bill Larrimore
Vivian Levine
Debra Levy

Fran Luthardt
Roy Luthardt
Milt MacLean
Jeannette MarcArele
Elaine Metz
Beatrice Meyvis
Judy Mierzwiak
Marilyn Milligan
Robert Milligan
Alice Morris
Dorothy Mowen

Benilda Napoli
Robert Nelson
Barbara Pointer
Joan Pranger
Jo Rabideau
Anita Skilins
Margaret Smock
Phyllis Vallender
Anne Winship
Joyce Zakrewski

New Jasmine Location is a Hit

Managers Carol Cunningham and Carol Ann Sicoli, Mike West, the renovation crew and volunteers



pulled together for a sensational December 1 launch of the new Jasmine Thrift store. The grand opening went off without a hitch and sales are going gang-busters. Nearly

double the square footage of the previous store, Store #2 is showcasing furniture, attracting more shoppers and reaching new sales records.

At left, former volunteer Jane Meyer is helped by Kathy Atkins.



Memory Tree Sales

Through the tireless efforts of 42 volunteers and 17 staff members, 615 Memory Tree ornaments were sold in November and December 2012. Fund Development's Karen Haven says the project cleared \$5,500, which helps offset costs for patient care programs. A big "thank you" goes to our volunteers who helped local families remember their loved one through the Memory Tree project. Special thanks also go to Jim and Dana of Express Jewelry for hosting our cash box.



Speak Out for Hospice

Seventeen volunteers attended the Coffee Klatch on January 17 to hear about all the upcoming community events where they can help represent

Hospice, such as expos, health fairs and church events. Volunteer Bob Fielitz, left at podium, who has been out and about in the community for over a year, was the special guest speaker.

He told of the personal fulfillment he gets from helping get out the good word about the good work we do.



Coffee Klatch group gives a "high five" for Hospice.

Volunteer Openings

- Patient Support—home visits, transportation and Lifestory writing
- Summerfield Suites—bingo, cards, visiting, reading, board games/crafts
- Accent Medical—1-2 people to help sterilize equipment on a regular basis
- Office volunteers—regular assignments (Excel or data entry skills a plus)
- Legacy House—greeters for 3-7 pm shift; patient visitors
- Tuscany House—greeters for 6-8 pm and weekends; patient visitors
- Legacy and Tuscany—Chef Assistants
- Sylvia's and Estelle's—patient visitors and 11th Hour Vigil
- Thrift Stores—sales assistants/cashiers



A heartfelt thanks to all who replied to our volunteer survey. Results showed that an overwhelming 97% agreed or strongly agreed that the work you are doing is personally rewarding to you; 50%



strongly agreed that the Volunteer Department meets their expectations.

Our goal is to improve that score to 55% this year by providing more education and improved communication.

Suggestions are still being reviewed and we intend to implement some of your great ideas soon.

Thrift Store Volunteer Educational Meeting Update

The meeting scheduled on Friday, Feb. 22 has been postponed, but will take place later in the year.

Greeters for Tuscany House will meet on that day, Feb. 22, 2:30-3:30 pm, at Trinity Lutheran Church in Summerfield.

Leave us a Message: (352) 873-7419

New Recruits for Hospice

In 2012, a total of 175 new volunteers joined our corps.

January 2013 new recruits are:

| | |
|--------------------|------------------|
| Faye Clemmons | Sheila Kane |
| Joyce Dvorak | Dorothy McCarthy |
| Peggy Elliott | Alan McCartney |
| Shirley Elliott | Sheila McCartney |
| Ruth Emswiler | Kathy Setter |
| Theresa Guglicelli | Chris Shakra |
| Katherine Howe | Welcome! |



The Volunteer Services Department has added a new 24/7 message line. Use this voice mail only line to register for meetings, luncheons or activities.

This line is specifically for use if you were unable to reply to a message left during the day or to notify us if an emergency prevents

you from fulfilling an assignment. The voice mail line is checked twice a day on weekdays.

To speak to a staff member, call (352) 873-7441, 8am-5pm, weekdays. We are always happy to speak with you.